

# THE CHAMPIONSHIPS 2020 – ESSENTIAL INFORMATION

## Ticket Prices for Show Courts in 2020

Day	Centre Court		No.1 Court		No.2 Court		No.3 Court	
	Single	Pair	Single	Pair	Single	Pair	Single	Pair
Monday 29 June	£70	£140	£65	£130	£44	£88	£44	£88
Tuesday 30 June	£70	£140	£65	£130	£44	£88	£44	£88
Wednesday 1 July	£90	£180	£80	£160	£53	£106	£53	£106
Thursday 2 July	£90	£180	£80	£160	£53	£106	£53	£106
Friday 3 July	£115	£230	£105	£210	£72	£144	£72	£144
Saturday 4 July	£115	£230	£105	£210	£72	£144	£72	£144
Monday 6 July	£140	£280	£125	£250	£87	£174	£87	£174
Tuesday 7 July	£140	£280	£125	£250	£45	£90		
Wednesday 8 July	£170	£340	£155	£310	£41	£82		
Thursday 9 July	£170	£340	£70	£140				
Friday 10 July	£200	£400	£45	£90				
Saturday 11 July	£200	£400	£40	£80				
Sunday 12 July	£240	£480	£35	£70				

Play is scheduled to begin at 1 pm on Centre Court on days 1-11 and at 2 pm on the final Saturday and Sunday. On No 1 Court, play is scheduled to begin at 1 pm on all 13 days.

All prices for Centre, No 1, No 2 and No 3 Court tickets include admission to the grounds. All prices are inclusive of VAT. Smoking is prohibited within the stands of Centre, No 1, No 2 and No 3 Courts and on Courts 12 and 18.

## Grounds Admission

Grounds admission passes allow access to unreserved seating and standing on Courts 3-19. The Grounds are open from 10.30 am daily until one hour after the close of play or 11 pm, whichever is earlier. Play is scheduled to begin on the outside courts at 11.30 am, apart from the Junior matches from Middle Saturday at 11 am.

Day	Price
Monday 29 June - Monday 6 July	£27
Tuesday 7 July - Thursday 9 July	£20
Friday 10 July – Saturday 11 July	£15
Sunday 12 July	£8

*Please note: Entry at any time is subject to Grounds capacity, which does vary. Spectators may only be admitted as people leave, subject to weather/conditions of the Grounds.*

## Conditions of Sale

1. Tickets shall not be resold or transferred (save as mentioned in condition 3 below) and shall not be purchased or obtained from or through any person, commercial agent, company or otherwise than directly by an individual (an "Applicant") from:

- a) the AELTC; or
- b) the AELTC's authorised agents from time to time (including the Lawn Tennis Association ("the LTA") and Ticketmaster).

2. Save where offered by the Applicant for transfer in accordance with condition 3 below, any Ticket advertised or offered for sale or transfer whether by an Applicant or any third party will be void.

3. If more than one Ticket is issued to an Applicant, whether by virtue of their application to the AELTC (including in the AELTC's public ballot (the "Public Ballot")), their application to the AELTC's authorised agents (including Tickets issued by the LTA via the British Tennis Membership ballot) or their purchase via Ticketmaster immediately before or during The Championships, those Tickets may be used only by the Applicant and the person intending to accompany the Applicant to and at The Championships. The offer and provision of such Ticket by an Applicant to such person without payment shall not contravene conditions 1 and 2 above.

4. Ticket(s) shall not be:

- a) used for any promotion, advertising, fundraising, auction, raffle or any other similar commercial or non-commercial purposes;
- b) used as a prize (or part of a prize) in any contest, competition, promotional game of chance, lottery or sweepstake;
- c) combined with and sold or transferred as part of any package of goods or services; or
- d) combined with and sold or transferred as part of any travel, accommodation or hospitality package.

5. Tickets are issued subject to Conditions of Entry established by the AELTC from time to time and the AELTC shall be entitled to refuse admission or eject from the grounds of The Championships (without refund or compensation) any Ticket holder in reasonable circumstances or any Ticket holder who is in breach of the Conditions of Entry. The AELTC shall give written reasons if requested. [A copy of the full Conditions of Entry](#) currently in force is available on the official website of The Championships at [wimbledon.com](http://wimbledon.com) and is also available on application.

**6. Any Ticket which is obtained, offered or advertised for sale or transfer, and/or sold or transferred in breach of these Conditions shall be void and all rights conferred or evidenced by such ticket shall be nullified. Any person seeking to use a Ticket obtained in breach of these Conditions in order to gain or provide entry to or remain at The Championships will be a trespasser and will be ejected without refund or compensation and may be liable to legal action.**

7. Tickets remain the property of the AELTC at all times.

*Any applicant who advertises, offers for sale or sells Tickets (or who transfers Tickets not in accordance with these Conditions) may not be permitted to apply for or receive Tickets from the AELTC or its authorised agents (including Ticketmaster) for up to a period of 5 full Championships from the date of such breach.*

The full Conditions of Sale, please visit the AELTC website [here](#).

## Anti-Tout Measures

In September 1990 measures were introduced to minimise the black market sale of tickets:

- To prevent tickets destined for tennis fans from being redirected to the highest bidder.
- To curb the black market in Wimbledon tickets, particularly with regard to unofficial corporate hospitality companies who acquire tickets from this source.
- Under these conditions, all Wimbledon tickets, apart from Debentures (which are clearly marked), will only be valid if sold either by The All England Lawn Tennis Club or by one of its licensed and authorised agents. **Unauthorised sale or transfer of tickets immediately invalidates them.**
- The AELTC takes active steps to monitor and control sales including those made via shops and internet sites.
- Sellers of non-Debenture tickets will be contacted and sellers found to be in breach of AELTC ticket policy may be banned from receiving tickets in the future as well as being subject to legal action
- Where the details of tickets being advertised for sale are known, the tickets are cancelled meaning that the purchaser will not gain entry to The Championships.

**The AELTC does not sell tickets to The Championships online, other than via Ticketmaster who provide a facility during The Championships ([www.ticketmaster.com](http://www.ticketmaster.com)). Other than Ticketmaster, AELTC does not have any authorise ticket only agents who sell tickets on the internet.**

**Official hospitality packages are available from Keith Prowse ([www.keithprose.co.uk](http://www.keithprose.co.uk)) and Sportsworld ([www.sportsworld.co.uk](http://www.sportsworld.co.uk)).**

**If you are in any doubt as to whether the tickets or packages which you are proposing to purchase are valid for entry to The Championships, please contact the AELTC Ticket Office.**

**The AELTC cannot guarantee that tickets purchased other than from itself or authorised agents will be valid or will gain entry. Customers who buy tickets from other sources do so at their own risk.**

## Conditions of Entry

Entry to the Grounds of the All England Lawn Tennis Club ("Grounds") requires a valid ticket, authorised voucher, pass or accreditation issued by or on behalf of The All England Lawn Tennis Club (Championships) Limited ("AELTC"), which must be retained at all times and be available for inspection by authorised staff at any time. Entry implies acceptance of the following conditions which have been established for the safety and enjoyment of all our visitors and may be amended from time to time:

## **SAFETY AND SECURITY**

1. Entry to the Grounds will only be authorised upon presentation of a valid ticket, authorised voucher, pass or accreditation issued by or on behalf of the AELTC and, if required by the AELTC, photographic proof of identity.
2. Bags are restricted to one per person and must be no larger than 40cm x 30cm x 30cm.
3. The AELTC will search all bags and vehicles before granting entry to the Grounds and subsequently, if required. The AELTC also reserves the right to search persons on entry to the Grounds. Anyone refusing to submit to a search will be refused entry or will be removed from the Grounds.
4. Metal and opaque water bottles must be empty on entry to the Grounds so that security staff can see that objects are not concealed within them. Similarly, any liquid that security staff are not able to see through must be decanted prior to entry.
5. Entry to the Grounds will not be permitted for anyone who has been banned or ejected from the Grounds by the AELTC or from any tennis tournament sanctioned by the ATP, WTA or ITF. Persons entering the Grounds warrant that they are not subject to any such ban.
6. Adults, parents and guardians assume responsibility at all times for those individuals under the age of 16 in the Grounds who are attending with them. An adult, parent or guardian must be aged 18 or over.

## **BABIES AND CHILDREN**

7. Babies in arms and children under 5 years of age will not be allowed into Centre Court or No.1, No.2 or No.3 Courts, or Courts 12 and 18 (the Show Courts).
8. Children over 5 years of age are required to have their own ticket, which will be charged at the full price. A ticket is not required for those under 5.
9. All children under the age of 16 must attend The Championships with an adult and be supervised appropriately.
10. Subject to having their own ticket, children over 5 and under 16 are allowed into all courts provided they are accompanied by an adult at all times.

## **PROHIBITED ITEMS**

11. The following items are prohibited from the Grounds ('Prohibited Items'):
  - Any bag exceeding 40cm x 30cm x 30cm (16" x 12" x 12");
  - Hard-sided containers/bags – such as picnic hampers or cool boxes;
  - Vacuum flasks or dual skin liquid containers over 500ml, camping chairs or other items of dual skin or tubular construction;
  - Any item which, in the opinion of the AELTC, may pose a hazard to the safe delivery of The Championships. This would include any item that could be used as a potential weapon,

compromise public safety, or be used to sabotage or damage AELTC property. Examples of these items would include, but not be limited to sharp or pointed objects such as knives or large corkscrews, personal protection sprays, fireworks, flares, spray paint or other hazardous liquids or gases;

- Excessive electronic devices and accessories including camera lenses more than 300mm in length when extended, tripods or monopods;
- Large flags (over 60cm x 60cm (2' x 2')), banners, rattles, klaxons or oversized hats;
- Any objects or clothing bearing (as shall be determined at the AELTC's reasonable discretion) political statements, objectionable or offensive statements, or commercial identification intended for 'ambush marketing', including items or objects given away as part of a promotional or marketing campaign by third parties near to the Grounds;
- Wheeled footwear; and
- 'Selfie sticks' or equivalents.

12. Visitors in possession of Prohibited Items may be refused entry, ejected from the Grounds, and/or referred to the police.

13. Any Prohibited Items which are surrendered as a condition of entry to the Grounds shall be deemed to be surrendered irrevocably and voluntarily. Any such items will be unable to be reclaimed and shall be disposed of by the AELTC without any liability.

## **ALCOHOL AND REFRESHMENTS**

14. Alcohol may be brought into the Grounds but is limited to the equivalent of one bottle of wine or Champagne (750ml) or two cans of beer (500ml) or two cans of premixed aperitifs per person. Bottles of spirits or fortified wines will not be allowed into the Grounds.

15. The consumption of alcohol is permitted only in public bars and other authorised areas. Glass drinking vessels may not be used on Show Courts; all drinks taken onto Show Courts must be covered to avoid spillage. All corked bottles, including bottles of champagne and sparkling wine, must be opened prior to being taken into the stands of any court. Hot and/or strong-smelling food may not be taken onto Show Courts. Anyone found to be in contravention of conditions 14 and/or 15 and/or appearing to be under the influence of alcohol or drugs may be refused entry to the stands of any court and/or ejected from the Grounds and may be reported to the police.

## **BEHAVIOUR**

16. The use of any anti-social, aggressive, annoying or dangerous behaviour, foul, abusive or racist language or obscene gestures, the removal of shirts or any clothing likely to cause offence and the climbing onto any building, wall or other structure/equipment is forbidden and may result in ejection from the Grounds.

17. Attendees must comply with the instructions of the AELTC or its authorised agents (including stewards and security staff) and/or any police officer. Any failure to comply with such instructions may lead to ejection from, or refusal of entry to, the Grounds.

18. No goods or services (including literature and printed material) may be offered or distributed (whether for payment or not) inside the Grounds.

19. Any person who is reasonably suspected by the AELTC and its authorised agents of having committed, or being likely to commit, a criminal offence within the Grounds may be removed from the Grounds at any time.

## **COURTS AND RESTRICTED AREAS**

20. Unauthorised persons are not permitted on the courts or in restricted areas (including changing rooms or any officials' or players' areas) at ANY time.

## **PHOTOGRAPHY, FILMING, MOBILE TELEPHONES, TABLETS, COMMUNICATIONS DEVICES AND RADIOS**

21. The use of photographic equipment, mobile telephones, computers, tablets or other electronic devices, communication devices, audio-visual equipment or radios must not inconvenience any other person in the Grounds or be used to capture, supply or transmit data for the purposes of betting or gambling (or assisting for these purposes). In particular, computers, tablets or other electronic devices, communication devices, audio-visual equipment or radios must be SWITCHED OFF in and around the courts in play. Personal headphones must be used when listening to radios inside the Grounds.

22. Subject to the licence granted by the AELTC pursuant to condition 23, attendees in the Grounds acknowledge and agree that the AELTC is the sole legal and beneficial owner of any intellectual property rights (including copyright) in any images, footage or material taken or recorded in the Grounds (including by the attendee) and in consideration of the licence granted by the AELTC pursuant to condition 23, attendees hereby assign any rights they may have in respect of such material to the AELTC and waive all moral rights in the same.

23. Subject to condition 24, the AELTC grants attendees a licence to use photographs or still images taken by that attendee at The Championships for non-commercial use. Save for such permitted use, any persons attending The Championships shall not record, use or transmit over the internet, radio, television or any other current or future media, any sound, image, recording or description of The Championships, the Grounds or any match (including any results, statistics, information or other data in respect of the match, whether in whole or in part) or assist any other person(s) conducting such activities. For the avoidance of doubt, still photographs, film, videotape or other audio-visual material recorded within the Grounds may not be sold, used, disseminated, or published commercially in any way whatsoever unless authorised by the AELTC and may be confiscated by the AELTC if such usage is suspected.

24. Recording or transmission in any form of moving images of any part of play at The Championships for any purposes is prohibited.

25. Flashlight photography is forbidden.

26. Betting is prohibited in the Grounds at all times.

## **TICKETS**

27. Tickets to The Championships may not be bought, sold or distributed without lawful authority and in accordance with the ticket terms and conditions available on the AELTC's website .



## **FILMING AND BROADCASTING AT THE CHAMPIONSHIPS**

28. During The Championships, various filming, photography and broadcasting takes place in the Grounds. By attending The Championships, attendees accept and acknowledge that photographs, filming and sound recordings may be taken of themselves as spectators and members of the crowd (collectively, the "Content"). Where required under applicable law, attendees hereby give their consent, free of charge, to the AELTC, its licensees and those authorised by it, to the use of such Content (including any copies) and for their image, likeness and voice to be included in pictures, on film and/or in audio broadcasts or transmissions, and their exploitation and advertising without compensation or credit. Attendees acknowledge that any such use under this condition 28, and their agreement to such use, shall last in perpetuity.

All attendees accept and acknowledge that it is in AELTC's legitimate interests to use and publish the Content in this manner (including, without limitation, any personal data contained therein) as it requires the ability to: (i) publish, display, sell and distribute The Championships by means of film, television, radio, print media, internet, publicity material and any other media now known or in the future (and to permit its licensees and those authorised by it to do the same); and (ii) use the Content for safety and security, promotional, training, editorial or marketing purposes by the AELTC, as determined in the AELTC's sole discretion (including commercial partners and accredited media organisations). More information on how the AELTC processes your personal data can be found in the AELTC's privacy policy, available on the AELTC's website at [wimbledon.com](http://wimbledon.com).

## **GENERAL**

29. The AELTC reserves the right to change The Championships' programme without notice where it is reasonably necessary to do so. Ticket holders have no entitlement to view any particular match or round of matches or any particular player. Matches may be moved from one court to another at the sole discretion of the AELTC.

30. Persons entering the Grounds are not guaranteed an uninterrupted view of any match or game and the AELTC gives no warranty as to the quality or duration of any match or game.

31. The AELTC excludes to the maximum extent permitted by law any liability for loss, injury or damage to persons and/or property in or around the Grounds. For the avoidance of doubt, the AELTC does not exclude or limit in any way its liability where it would be unlawful to do so including liability for death or personal injury caused by the AELTC's negligence or the negligence of the AELTC's employees, agents or subcontractors.

32. Other than as stated in condition 33 below, the AELTC shall not be liable for any refund, loss (including indirect or consequential loss), damage or expense caused by cancellation, curtailment or change of schedule of The Championships because of government action, strike, civil commotion, national disaster or other force majeure event or cause beyond the reasonable control of the AELTC.

33. In the event of any curtailment or cancellation of play due to rain, the AELTC shall operate any refund or reimbursement which may be due to ticket holders in accordance with its 'Raincheck Policy', the full details of which are available on AELTC's website at [wimbledon.com](http://wimbledon.com).

34. CCTV cameras are in use around the Grounds and the AELTC may use or pass to the police or other relevant authority any recordings for use in legal proceedings or any potential legal

proceedings. More information on how the AELTC processes your personal data can be found in the AELTC's privacy policy.

35. All authorised employees, agents, contractors and police officers will hold formal AELTC identity passes. If you are in any doubt as to whether an individual is an authorised person, please request sight of their identity pass.

36. The AELTC reserves the right for its authorised employees, agents and contractors and police officers acting reasonably to remove from the Grounds (without refund or compensation) any person who contravenes the above 'Conditions of Entry' and any person whose presence and/or behaviour in the Grounds could reasonably be construed as dangerous, a nuisance or annoyance to any other person in the Grounds. Any such removal may result in further action including, but not limited to, the AELTC issuing such persons with a ban prohibiting future attendance at the Grounds and/or legal proceedings being taken.

### **Returns/Refund Policy**

If you are unable to use the ticket(s) issued to you, please contact, as soon as possible, the organisation from whom you purchased the ticket(s). In many circumstances, providing that the tickets are returned prior to the day of play, the AELTC and those bodies to whom it issues tickets, are able to operate a flexible returns/refund policy.

**If, as a LTA Member/Coach or School, you are unable to use your tickets, please call the LTA Customer Services Team on 020 8487 7000 as soon as possible.**

### **Cancellation of Play Due to Rain**

Details of the Raincheck policy introduced in 2001 apply to all 13 scheduled days of The Championships, including the final Sunday.

1. If there is less than one hour's play because of rain on the court for which tickets have been bought, the *original purchasers* of the tickets for that court on that day will be refunded with the amount which they paid for those tickets - the maximum refund payable will be the face value of the tickets for the day concerned.
2. Purchasers of Grounds passes at the turnstiles (except those purchased after 5pm) will be eligible for a full refund if, due to rain, the average amount of play on those courts accessible with a Grounds pass and for which play was originally scheduled is less than one hour.
3. If there is more than one hour's play, but less than two hours' play, refunds will be limited to half the amount paid.
4. The Referee's decision on how much play has taken place will be final.
5. Only the original purchasers are eligible for refunds under this policy. Refunds will be paid out automatically for tickets bought in advance, but tickets bought at the turnstiles (prior to 5pm only) should be returned without delay to: The tickets Office, AELTC, "Raincheck", PO Box 98, London SW19 5AE.
6. In view of the numbers that could be involved, please do not call the AELTC's Ticket Office or telephone the AELTC.



7. Tickets purchased at the Ticket Resale kiosk are not covered by this policy as the monies are passed to charity.

Separate terms and conditions apply a) to Debenture Holders as notified by The All England Lawn Tennis Ground plc and b) to any extra days of play.